

HIE GP Connect

For the purposes of delivering care for individuals during this COVID-19 pandemic, it is crucial that information can be shared between services.

There are two separate projects that require some configuration of clinical systems at each GP practice to make this happen. We are therefore providing advice, support and guidance on both projects in one go to make it as easy as possible to action.

The two separate projects are:

- 1) GP Connect: that enables 111 to triage and book non-COVID-19 patient appointments at respective GP practices
- 2) Health Information Exchange: that allows health and care professionals in locations such as the Nightingale Hospital to digitally access records held by other services

See below table for a summary of both projects:

Project	Why	What do I need to do	Benefits
GP Connect	<p>Enables 111 to triage and book non-COVID-19 patient appointments at respective GP practices</p> <p><i>The GMS Contract stipulates that NHS 111 should have the ability to book appointments for patients directly into GP appointment schedules.</i></p>	<p>This is more involved and requires each practice to:</p> <ul style="list-style-type: none">✓ provide 1 slot per 500 patients per day✓ Set up and share a rota for 111 (this is suggested guidance). <p>Please click here to access the guidance</p>	<p>Fulfilling GMS contractual requirements</p> <p>The GP Connect functionality allows both 111 and the practices to utilise those slots to avoid slots go to waste</p> <p>Less calls to the GP practice from patients who have used 111</p> <p>Better patient experience</p>

<p>Health Information Exchange</p>	<p>An urgent need to securely share information between health and care organisations to care for individuals during COVID-19.</p>	<ul style="list-style-type: none"> ✓ Allow information to be shared out from your clinical systems <p>Please click to access the guidance.</p> <p>Note: The confidential username and password for the HIE configuration has been sent directly to practice managers</p> <ul style="list-style-type: none"> ✓ Put information on your website <p>Information for your practice websites and further information including a FAQ about this project can be found here</p> <p>Privacy notice</p>	<p>Enable information sharing with designated centres for the management of critically ill patients</p> <p>In the future, you will be able to access more information about your patient resulting in more effective joined-up care</p>
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IT SUPPORT TO HELP IMPLEMENT ABOVE: 0300 123 1020 OPTION 5