

MSE COVID-19 BROADCAST TELECONFERENCE 13 MAY NOTES

Bank Holiday

Following a review of the closing of practices for Bank Holiday last Friday, it has been agreed that general practice will again close on the 25th May 2020. We will have in place out of hours services, extended access services and provision for patients with respiratory provision.

Children and Young People Health with COVID-19 - so far For Primary Care Professionals

An on line training session on Children and Young People's Health during Covid-19 will be undertaken tomorrow (Thursday 14th May from 3pm until 4pm). This Presentation will be led by Dr Sanjay Rawal, Clinical Director for Paediatrics at Mid and South Essex hospitals. To access this educational event, please kindly click on the link provided below. which will take you directly into the event. Join meeting using StarLeaf app

<https://meet.starleaf.com/4962081141/app>

Please note that this educational event will be recorded. There will be an opportunity for a Q&A session at the end of the meeting, it is requested that no patient identifiable information is provided when asking questions or via the chat tool during this meeting.

UPDATE: HEALTH INFORMATION EXCHANGE (HIE) PASSWORD

In Monday's bulletin item on HIE/GP Connect you were asked to contact the IT desk for a subdomain and password to access the Health Information Exchange (HIE). This was incorrect - apologies. The confidential username and password for the HIE configuration has now been sent directly to practice managers.

You do not need to call the CSU IT Service Desk for a username and password unless you require support in how to implement the changes as described.

All information is available on the Digital Primary Care and IT Support section of the new website.

REMOTE INTERPRETING FOR DEAF PATIENTS

NOTE: The Royal Association for Deaf People can support Deaf patients to continue to access their appointments and surgery triage via video call - all the surgery needs is a telephone and the Deaf patient the facility to accept video call (e.g. skype, zoom, face time etc).

For more information please contact: interpreting@royaldeaf.org.uk or phone: 0300 688 2626

MID AND SOUTH ESSEX RADIOLOGY DEPARTMENT

The Mid and South Essex Radiology department would like to confirm that query COVID-19 patients cannot be seen at St Andrews, they will either need to attend at Orsett or the main Basildon Hospital (BTUH) site.